

CROWN Memorandum



MEMO NUMBER: 16-0973-GN

TO: ESRD Executive Directors, ESRD Data Managers, Regional Contracting Officer Representatives

FROM: Quentin Tyson
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Center for Clinical Standards and Quality
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DATE: November 17, 2016

SUBJECT: 2017 HCQIS Monthly System Downtime Schedule

This memorandum is being provided to notify you of the planned 2017 Healthcare Quality Information System (HCQIS) Monthly System Maintenance time periods. The maintenance schedule (outlined below) will be the third weekend of each month and will begin promptly at 8 p.m. EST on Friday until 6 a.m. EST on Monday. *February, April & June Maintenance periods are fourth weekend due to holidays.

Maintenance hours may be adjusted during some months to allow adequate time to complete all tasks. Advanced notification will be given if hours deviate from the planned schedule.

This maintenance window will encompass all HCQIS components located in the Baltimore, PA CDAC, and Ashburn Data Centers. During this time, monthly updates and reboots may take place and **all network devices and servers should be considered inaccessible.**

The systems and applications that support the following programs may be unavailable without notice:

- Application Development Organization (ADO) Development and Test Environments
- Verification and Validation (V&V), Isolated Test Facility (ITF), Training and Production Environments
- HCQIS.org Email
- QualityNet.org and QualityNet Secure Portal (QSP)
- Enterprise Services (ES) applications including
 - Nationwide Health Information Network (NwHIN),
 - Federated Identity Management (FIM),
 - Measures Engine,
 - Data Exchange,
 - QualityNet Authorization and Roles Management (QARM),

- Enterprise Security Services (ESS)
- Physician Quality Reporting System (PQRS) applications
- Hospital Quality Reporting (HQR) applications
- Quality Improvement Organization (QIO) applications including
 - Deliverable and Data Submission Tool (DDST),
 - Quality Management and Review System (QMARS),
 - Case Review Information System (CRIS),
 - Program Progress Reports (PPR),
 - Program Resource System (PRS),
- Financial Information and Vouchering System (FIVS)
- End Stage Renal Disease Quality Reporting Program (EQRS) applications including
 - Consolidated Renal Operations in a Web-Enabled Network (CROWN),
 - REnal Management Information System (REMIS),
 - ESRD Quality Improvement Program (QIP)
- Quality Improvement and Evaluation System (QIES) *

Schedule:

January 21, 22, 23	February 24, 25, 26	March 17, 18, 19
April 21, 22, 23	May 19, 20, 21	June 23, 24, 25
July 14, 15, 16	August 18, 19, 20	September 15, 16, 17
October 20, 21, 22	November 17, 18, 19	December 15, 16, 17

Should you have any questions or require further clarifications regarding this matter, please contact the QualityNet Help Desk at qnet-support-esrd@hcqis.org or 1-866-288-8912.

*The maintenance efforts for the QIES systems and applications will be planned during these same time periods.